

# Terms and Conditions

Applicants Name: \_\_\_\_\_

Project: \_\_\_\_\_

## Terms and Conditions for Product Safety Field Labeling Program

- **Payment Terms** -  Your authorized purchase order indicating engineering/ inspection totals + estimated expenses (If applicable) with net 30 days terms (subject to credit approval for the specific project scope, and based on previous payment history). Please provide 3 business trade references.  Unless otherwise indicated, all quotes are valid for 60 days. Where deposit is required, or no credit has been established we will need to have your payment received prior to our inspection.  Urgent Options may require 100% Deposit by credit card.
- Scheduling will be confirmed with the receipt of a deposit or purchase order as noted above. It is understood cancellation should be made at least 48 hours in advance of scheduled start date to avoid cancellation fees. Partial billing may be issued as related job tasks are performed.
- It is understood that this project anticipates a compliant product utilizing previously certified components suitable for the application (or adequate details showing compliance with the particular component requirements). An investigation of critical component(s) is not anticipated under the scope of this project or estimated man-days. All components that function to reliably control hazardous conditions (i.e. temperature limiting/regulating, flame detect, explosion proof, etc.), must bear the certification mark of a Nationally Recognized Testing Laboratory, be replaced, or be further evaluated for reliability.
- It is understood the applicant will be responsible for supplying the Equipment Under Test (EUT) with all accessories typical of normal operation and for assuring that the EUT is readily accessible and properly installed for the review and required testing. Any required site Personal Protective Equipment (PPE) is to be specified in advance in writing or be provided by the applicant. Any special access conditions or hardware will need to be provided for MET engineering staff. It is understood that if any site-specific training is required for access of the equipment, if not specifically arranged for in advance may increase the scope of the work and/or delay project completion.
- It is understood this proposal assumes an Indoor Ordinary Location installation, per the NEC/CEC, unless otherwise noted. No lasers are anticipated in this project unless specifically referenced in the proposal.
- It is understood that this Evaluation is limited to the electric fire and shock hazard under the scope of the Standard noted above and the Field Labeling Program only for specific equipment listed in the proposal. If guards installed by the manufacturer have been removed or altered, they will need to be restored to their original condition in advance of our visit.
- It is understood that if review and/or testing is requested in order to determine compliance, MET can not be held responsible for the operation of the product after testing. MET does not monitor the shipping and handling of equipment to and from the lab and may not verify product operation. Although most tests are designed to be non-destructive, by requesting special testing, the applicant understands that special tests could affect equipment operation.
- It is understood MET does not take responsibility for the accuracy of information supplied by the customer.
- MET does not assume any responsibility for the condition of the product after testing, evaluation, shipping or storage. Due care of the product tested will be exercised to assure the product is maintained in it's original condition in the process of Field Labeling.
- It is understood that compliance is not guaranteed. The quoted fee provides for an evaluation resulting in a findings report of non-compliance or an approved MET Field Evaluation label being applied to a compliant piece of equipment and, assuming application of a MET Field Evaluation label, a final report will be provided. The customer is responsible to pay for time and travel, as quoted, associated with the evaluation. It is further understood that if MET is requested to close or cancel the project, MET is required to issue a final non-compliant report to you and any Authority Having Jurisdiction involved in the project.
- It is understood MET may be required to make subjective opinions or interpretations, based upon MET's judgment and interpretation of the applicable standards. In those cases, MET does not warrant or guarantee its opinions or that there will be universal acceptance of its findings. Furthermore, MET does not undertake to discharge or assume any responsibility of the Customer or any third party.
- MET recognizes the confidential nature of the product and the associated documentation. Except as necessary in accordance with the defined project, MET will not voluntarily disclose any information regarding the Customer's product without prior authorization. If desired by the Customer, an additional level of confidentiality can be provided by MET.
- The applicant agrees to the following criteria:
  - The requirements of the evaluation will be met.
  - Additional information will be provided as requested, in a timely manner.
  - Claims regarding the field evaluation will only be within the scope of the statement of conformity
  - The statement of conformity will only be used in a manner such that MET Laboratories will not be brought into disrepute or make any statements that could be taken as misleading or unauthorized by MET Laboratories or the Authority Having Jurisdiction.
  - To only use a statement of conformity to indicate conformity to a specific standard(s)
  - To comply with the requirements of MET Laboratories as it relates to communication, i.e. documents, brochures and/or advertising
- If this is an Inspection Body inspection for Canadian requirements the following apply:
  - The SCC is the final level of appeal for all disputes regarding conformance to accreditation criteria.
  - MET will abide by all SCC decisions pertaining to accreditation criteria
  - After receipt of a completed SFE Form-001-001, MET will advise the client as to whether a product inspection will be the appropriate course of action. If product inspection is not appropriate, MET will internally forward the question to begin product certification quoting.
  - The client is responsible for product setup including, but not limited to, being operational, safe and fully accessible.
  - The client is responsible for informing MET of any product nonconformities and cases where the product is found to be hazardous or potentially hazardous. The client is responsible for taking formal corrective actions for any product nonconformities or cases of actual or potential hazard.
  - The client shall not change the evaluated product's model number without changing the product's fit-form-function.

I have read and understand the terms of MET's Field Labeling Program. Signature below acknowledges terms and conditions for products reviewed under the Field Labeling Program:

\_\_\_\_\_  
Name Printed

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Date

**MET Laboratories, Inc.**

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**Field Labeling - Safety Certifications - EMC- Telecom - Environmental Simulation - NRTL/NVLAP**

SFF-001-002 – Terms and Conditions – 12-5-2016

Approved by MBaldwin

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